

Virtual Holiday Gift Shop Frequently Asked Questions



<u>How does my child shop virtually? How do I pay?</u>

• Once receiving the Virtual Parent Letter from your child's school, your child can login to the holiday shop website using the password specifically designed for your school. Shop by clicking on tables for different categories (Gifts for Her, Gifts for Him, etc.) then adding items you would like to purchase into the cart. Once your child is done shopping, click on the Cart to process payment. Your child's items will be sent either to your school or home, depending on what you or your school have chosen.

<u>How do I monitor what my child is spending?</u>

• Your child can use the Gift List Planner to list the gifts he or she would like to buy. On the Gift List Planner, you or your child can list the name of the friend or relative he or she would like to purchase gifts for as well as the amount of money that may be spent for each person. This Gift List Planner should be saved so that when your gifts arrive, your child is able to sort out the items purchased. Since each child is shopping at home, money spent is at the discretion of the parent.

What if there is more than one child shopping in my home?

 If you have more than one child shopping in your home, allow each child to shop online separately but as a part of the same order, using the Gift List Planner as a guide. Once your order arrives, either at home or school, the Gift List Planner will be the guide for each child to separate gifts.

<u>Will I receive gift bags so my child can "wrap" items?</u>

• Yes. Fun Services will be including a gift bag for each item purchased in with your order. Your child will be able to write in the "To" and "From" lines of the gift bag with a permanent marker, insert the gift into the bag, and seal it by pulling the paper strip off of the sticky part of the bag. This allows your child to wrap the gifts independently!

Will I be able to view the gifts my child has chosen?

• Yes. Gifts will be able to be viewed in the Cart but not when checking out. In other words, when your child is done shopping, he or she can go to the checkout page to keep the gifts secret. If you decide you want to see what your child has chosen, simply go back to the Cart page to view the items.

Please call Fun Services with any other questions! 1-800-223-3877 or 610-494-8880